



# SESLHD Integrated Care Strategy

## Evaluation and Monitoring Framework



# Integrated Care Strategy

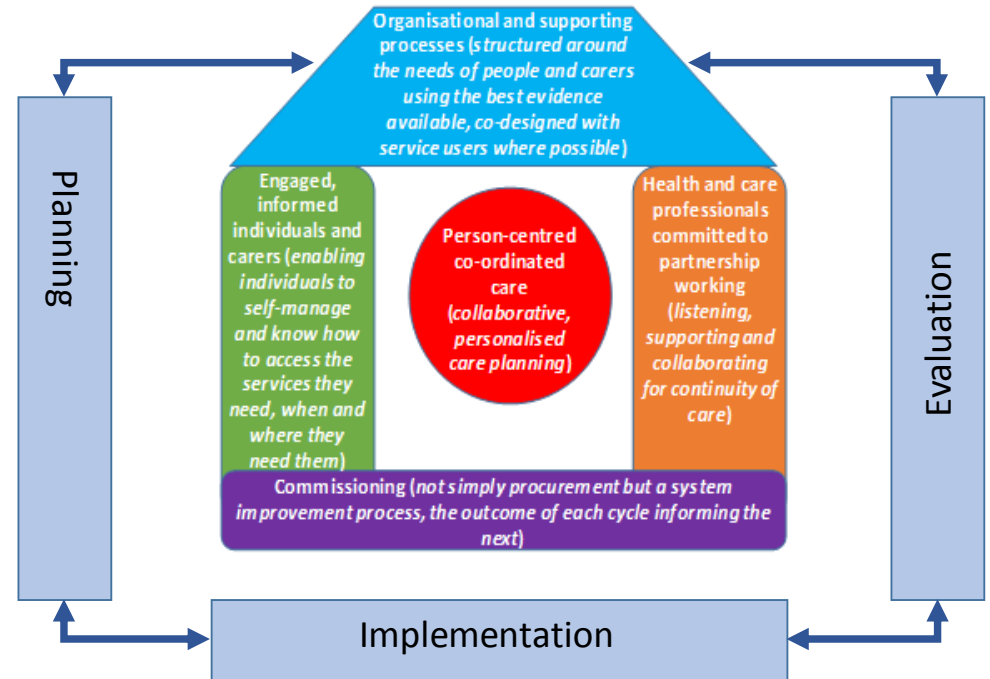
## Goal:

- To create an agile joined up system based on patient centred care and a health intelligence structure to enable targeted action through innovative models that deliver care proactively.
- The achievement of this goal is supported by change management and robust evaluation that will allow transfer and spread of successful ways of working.

## Priority populations

- People with diabetes
- Older people with complex needs.

# SESLHD House of Care



## Aspiration:

By localising the elements of the HoC model, SESLHD & partners will transform current processes & delivery systems into a systemic & systematic approach to integrated care & develop a compelling local narrative about integrated care.

# IC Strategy priorities

1. Engage with people and communities through person centred planning and evaluation
2. Use innovative models to target areas of need
3. Develop a health intelligence system
4. Utilise central support structures to evaluate, transfer and spread successful models

# Priority areas & actions (revised)

Priority area	Priority actions
<b>1. Engage with people &amp; communities through person centred planning &amp; evaluation</b>	Develop better models for care coordination & collaborative, personalised care planning.
<b>2. Use innovative models to target areas of need</b>	Test implementation of community-based multidisciplinary teams in selected practice networks.
<b>3. Develop a health intelligence system</b>	Develop localised LHD-wide mechanisms for risk stratification, taking into account social factors such as isolation & community support.  Rapidly develop more sophisticated analytics capacity & decision support mechanisms.
<b>4. Utilise central support structures to evaluate, transfer &amp; spread successful models</b>	Rapidly develop mechanisms for enhanced clinical leadership in primary care & in relevant specialist services.
<b>All 4 priority areas</b>	Work with CESP HN to develop “GP Clusters/Networks” - to be the localised implementation mechanism.

# IC Evaluation & Monitoring Framework

## Purpose

- To provide a blueprint for the ongoing monitoring and evaluation of the Integrated Care Strategy.
- As a stand alone resource for those intending to evaluate all or some components of the Integrated Care Strategy or other integrated care projects.

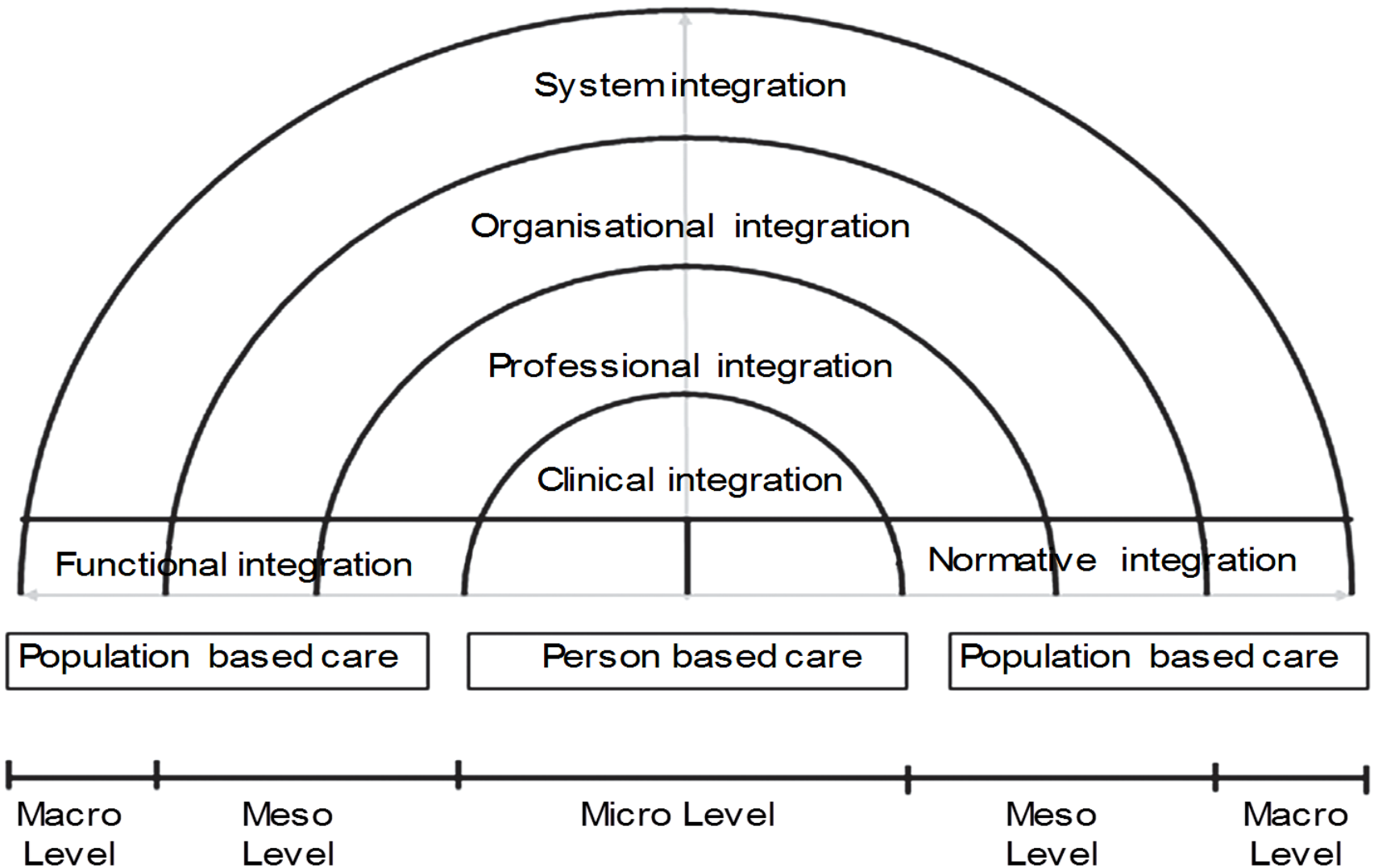
# IC Evaluation & Monitoring Framework

## Aims

Was the SESLHD IC Strategy:

- Appropriate for the SESLHD context
- Effective within and across the SESLHD and partner agencies
- Efficient in the reduction of avoidable costs and re-allocation of resources
- Sustainable (including scalable and replicable)

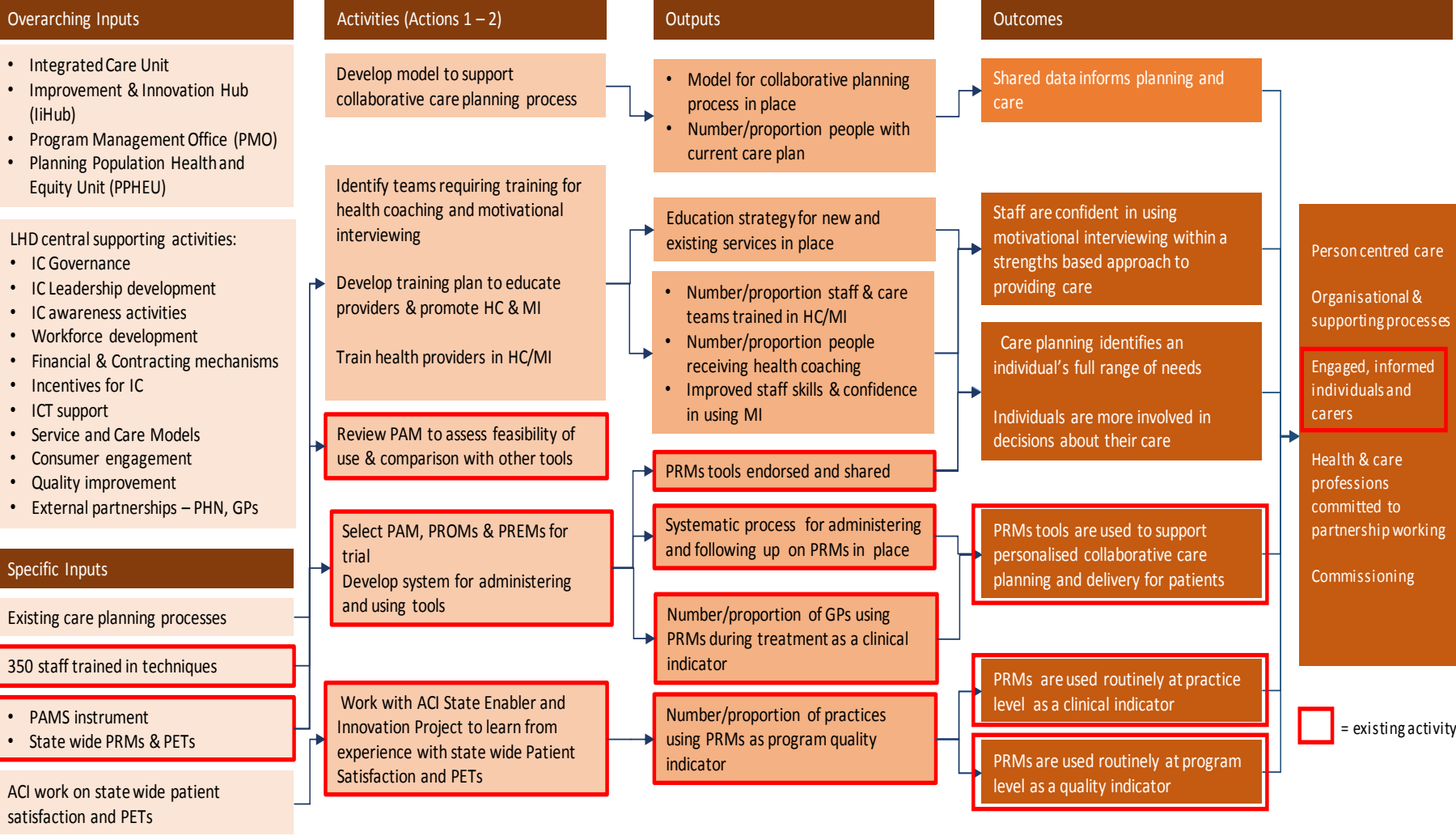
# Rainbow model of integrated care





# Priority 1: Engage with people and communities

Strategy 1: Spread motivational and health coaching techniques to support collaborative care planning      Strategy 2: Test use of Patient Activation, Outcome and Experience Measures



Context: Outer organisational: Policy environment promoting measurement of PHC impacts, processes and outcomes, Inner organisational: Stakeholder buy-in, Leadership,

Program Logic – Priority 1: Engage with people & communities

# Mapping of current IC project evaluations against the IC strategy evaluation questions

IC evaluation	PRISM	PAM	Health Failure	Skin Cancer & wounds clinic
Appropriate				
Effective	X			
Efficient	X			X
Impact	X	X	X	x
Sustainable	X			X

# Where up to

- TRGS submitted
- Finalisation of the IC evaluation plan
- Dissemination
- Implementation (staged approach, dependent on resources)