



**‘Transformation, integration and primary care:
Learning from the UK on implementing new models of integrated care’**

Globally, there is a recognition that traditional models of delivery have been fragmented between different sectors, organisations and professions. This has resulted in a poor experience for individuals and communities, and an inefficient use of resources. Increasing demand, changing expectations and emerging technologies mean that there is an urgent need to achieve greater integration within health and care services. These seminars will share learning from the UK and wider research on the implementation of new models of integrated care.

Seminar 1: Integrated Care: Lessons from a decade of implementation in England

Date: Tuesday, 10th July

Time: 12 to 1pm

Venue: Level 1, Ingham Institute, 1, Campbell Street, Liverpool

RSVP link: <https://www.surveys.unsw.edu.au/f/163474/30d5/>

Since the radical health care reforms of 2012, England has been attempting to progress integration at pace across acute and primary settings, and between health and care sectors. National programmes include the integrated care and support pioneers, the vanguards, the better care fund and personalised commissioning. This seminar will provide an overview of these developments and the evidence to date of their impact before reflecting on the wider lessons for the successful implementation of integrated care.

Seminar 2: Transformation of Primary Care: Lessons from Wales, Evidence & International Experience

Date: Wednesday, 11th July

Time: 3 to 5pm

Venue: Boral Lecture Theatre, G05, AGSM Building, UNSW Sydney

RSVP link: <https://www.surveys.unsw.edu.au/f/163432/5d94/>

Despite variation between national contexts, there is remarkable similarity in new models of primary care being considered across the globe. Common elements include - designated populations of about 30-50,000; inter-professional teams with new roles to complement traditional disciplines; stratification of need to enable targeted responses; and an emphasis on self-management and access of community-based resources. Achieving such transformation in practice is a complex process that involves addressing professional interests and established cultures. This seminar will draw on a primary care innovation programme in Wales to outline the challenges, and identify local and international learning about how to undertake such transformation.

About the Speaker



Dr Robin Miller is Deputy Director of the Health Services Management Centre at the University of Birmingham. He is an applied health and social care academic with a particular interest in the development and leadership of new models of integrated primary care. Recent research projects include the local evaluation of multi-speciality community providers, the longer-term evaluation of the integrated care and support pioneers, and the critical appraisal of the pacesetters programme in Wales. He has co-ordinated international summer schools on integrated care and regularly speaks at European and International conferences and professional development events.

Robin is the current Joint Editor in Chief of the International Journal of Integrated Care, an advisory group member of the European Primary Care Network, and a Fellow of the School for Social Care Research. Prior to his academic career, he was a practicing social worker, manager and commissioner, and has served as a non-executive director and chair of trustees within housing and charitable sectors. He has published numerous journal publications and written three books relating to implementing person-centred and co-ordinated care.